

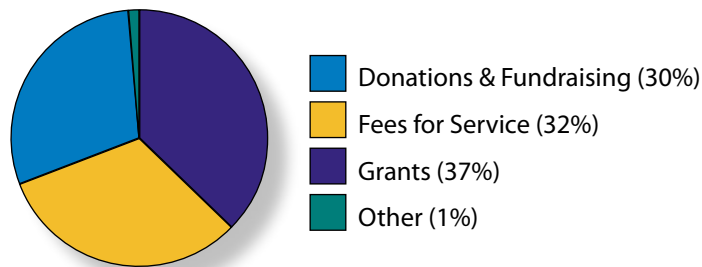
ANNUAL REPORT 2006

Revenues	2006	2005
Donations & Fundraising	\$2,547,412	\$2,670,755
Fees for Service	\$2,725,480	\$2,462,840
Grants	\$3,221,964	\$2,644,241
Other	\$103,168	\$238,205
TOTAL	\$8,598,024	\$8,016,041

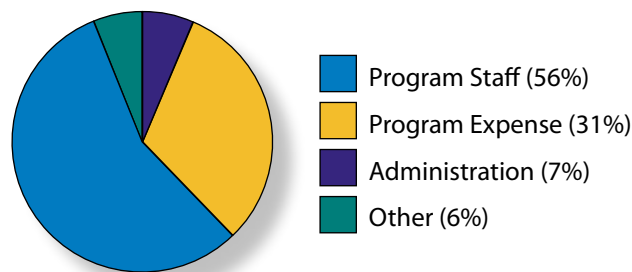
Expenditures	2006	2005
Administration	\$560,829	\$604,612
Program Expense	\$2,679,716	\$2,586,130
Program Staff	\$4,776,647	\$4,954,797
Other	\$509,701	\$510,137
TOTAL	\$8,526,894	\$8,655,676

Gain on sale of property		\$70,862
SURPLUS/(DEFICIT)	\$71,130	(\$568,473)

Revenues



Expenditures



Message from the Chair of the Board

Dear Friends,

It has been both a challenging and rewarding year at Good Shepherd Centres.

I am happy to report that the budget shows a surplus for the first time in two years. The surplus reflects our commitment to keep costs down and to use the resources entrusted to us in an efficient and effective manner. It can be accounted for by a difficult restructuring of our internal resources as well as increases in both fees for services and grants.

The increase of fees for services is due chiefly to the opening of the new Family Centre, an emergency shelter and support facility for families who have become homeless. The Family Centre meets a great need, and is now a temporary home to many families searching for permanent housing (See *Thomas's story*, p. 2.)

In addition to the Family Centre, another success story is the development at the former Loretto property on King Street West. This exciting project, consisting of several facilities to house our women's services and housing programs, has been met with archeological, environmental and legal challenges. To our great satisfaction, each of these

challenges has been addressed and resolved and we hope to begin the next phase of development at the King and Ray Streets site in the near future.

The overall increase in grant money reflects the hard work of staff reaching out to governments and other organizations to seek funds for specific programs. Unfortunately, many of these grants are one-time subsidies and cannot be counted on from year to year.

Although donations of food are up slightly, revenues from cash donations and fundraising are down by 5%, which is unsettling since these monies normally represent a third of our total revenues and are used solely to fund operations. Despite the decrease in donations, Good Shepherd Centres was able to meet the demand on our emergency services—the food bank, food line and warehouse, for example—which, for the most part, are funded by private donations. We consider this a great success.

However, we are concerned. Poverty is on the increase in Hamilton. Recent statistics reveal a 20% upturn in our food bank usage making record highs this year very possible.

According to the Social Planning and Research Council, almost 20 percent of Hamilton's population, or 95,650

residents, live in households with incomes below the poverty line. One in four—or 25%—of children under the age of 12 live in poverty.

Certain groups are even more vulnerable, such as women, people with disabilities, visible minorities, aboriginals and recent immigrants. According to the City of Hamilton in a report on homelessness, on any given night about 400 men, women and children sleep in emergency shelters. And more than 14,000 households are seriously at risk of homelessness because they pay more than 50 per cent of their income for housing.

These facts are both startling and worrisome. If these economic trends continue, and donations continue to decrease to charities and nonprofit organizations dedicated to helping the poor, the distressed and the frail, this community will witness a surge in human suffering.

As a community we must remember that when our most vulnerable members suffer hunger, alienation, and psychological and spiritual pain, we all suffer.

Revenues from donations and fundraising are down.
Demands on emergency services are up.

I could point out the economic costs, the burden on our healthcare system, the increase in crime—the systemic effects of poverty. But my point is more spiritual in nature. I'm reminded of the thought that the true measure of a society is the way it treats its most vulnerable and marginalized citizens. Because in many ways we are one: we are all connected.

Good Shepherd Centres is committed to meeting the dire needs of men, women and children. As the leading provider of human services in this community, we serve—without prejudice—troubled youth, abused women and children, the

dying, the mentally ill and physically challenged, the hungry and the homeless.

But we can't do it without you. As compassionate and concerned citizens, you can make a real difference in the lives of our clients. And you do, every day. Please read the touching stories of recovery in this newsletter. These stories would not be possible without you. I hope you take pride in the good work that you help us do.

Good Shepherd Centres Board of Directors 2005/2006

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I thank you for your support of Good Shepherd Centres and the work we do. I also ask you to continue to help your fellow man, woman and child. Please help to make our community whole and strong and a wonderful place to live.

Thank you.

Terence Whelan, Q.C.
Chair, Board of Directors
Good Shepherd Centres

Good Shepherd Centres' Programs and Services Statistics

Here are some program and services statistics from 2005 and 2006:

- ✓ The Men's Centre provided 10,836 nights of emergency shelter in 2005.
- ✓ More than 34,000 people accessed our Food Bank.
- ✓ Almost 300 people lined up for a hot meal every day.
- ✓ 11,453 people came to us for clothes and household items.
- ✓ Almost 300 currently access our Trusteeship Program to help them manage their money in order to stay housed.
- ✓ In 2005, Martha House provided shelter and support for more than 1000 women and children seeking refuge from violence, homelessness and abuse; it responded to 2,524 calls for immediate support.
- ✓ 359 women received safe emergency housing at Mary's Place; 492 were turned away for lack of beds.
- ✓ 139 families facing homelessness took emergency shelter at the Family Centre since it opened in December 2005.
- ✓ 287 units of subsidized housing were made available to people facing barriers to accessing housing.
- ✓ 193 formerly homeless persons with mental illness found housing and support through the HOMES Program.
- ✓ 23 people received palliative care at Emmanuel House in 2005.
- ✓ 50 teens took shelter and counsel at Brennan House.
- ✓ Notre Dame House provided 5,447 nights of shelter to youth and supported 14,903 drop-in clients.
- ✓ 2,388 guests turned up for our Annual Christmas Dinner.
- ✓ On an average day, more than 1000 people receive assistance from Good Shepherd Centres.

