

Client/Visitor Feedback Form

Thank you for visiting Good Shepherd. In the spirit of Faith in People, Good Shepherd strives to enhance the dignity and quality of life of our clients and visitors by providing accessible quality service.

Our Values of *Availability, Flexibility, Adaptability, Hospitality* and *Dignity* are aided by providing a welcoming, supportive and fully accessible environment for our clients and visitors.

We appreciate your feedback. It helps us to serve you better. Please let us know how we did!

Please tell us the date and time of your visit:

DATE: _____/_____/_____ (dd/mm/yyyy) TIME: _____

Program(s) visited/services provided:

Did we respond to your service needs today?

YES NO

Was our customer service provided to you in an accessible manner?

YES SOMEWHAT NO (*Please explain below*)

Did you have any problems accessing our services?

YES (*please explain below*) SOMEWHAT (*Please explain below*) NO

Please add any other comments you may have:

Contact information (optional):

Thank you!

Please return this form by email by clicking here ⇒